

PC NEWS WEEKLY

the news weekly for everything PC

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Product Reviews

Voice Eclipse VoIP 2-Line Service

Summary: This is the best VoIP dual line service available today and it wins both our Editor's Choice Award as well as our Best Buy Award

Price: \$19.95 - 2 line service



The Telecommunications Act of 1996, although nearly ten years old, changed the way telephone companies operated in a major way. This gave advent to new telephone companies that would, in essence, lease lines from the major carriers at a fraction of the cost and resell them or use them in a different way. Since the act we've seen a rise and fall of some of these companies and few lawsuits sprout up as well.

One company that is doing well in the telecom field is US LEC by offering a wide variety of services including internet, VoIP (Voice over IP) and data services. One of the products that the company offers is the VoiceEclipse service and it is a perfect VoIP solution for homes and even small businesses that wins not only our Editors Choice Award but also receives our Best Buy Award for quality service, great technical support and the best VoIP service price we've encountered.

If you currently have a phone number in use the chance are that the US LEC will be able to transfer that number to this service because of the Act and the Local Number Portability charge you've been paying on your phone bill for the last several years. The company offers two different service plans, the single line service has a monthly price of \$12.95 as well as the two line service that costs \$19.95 every month. The two



VoiceEclipse is going to be a tough product to beat when it comes to VoIP in the home and it wins both an Editor's Choice Award & Best Buy Award!

line service has unlimited incoming and outgoing time limits while the single line service has a 500-minute limitation.

There is an initial \$49.95 setup charge that is incurred when your order the VoiceEclipse service regardless of the number of lines requested. We would think that this is charged to cover the cost of the adapter that the company sends you. The same adapter is used in both cases and has two RJ-11 jacks that connect with your current phone. Only one jack will be active with the single line service. The other end of this adapter connects with your cable or DSL modem or your network's router if one is used. You may need to make changes to port availability of the router in some cases so that the router's firewall doesn't block communications to the device.

In practical use you could utilize two single telephone sets with the device if going for the two line service however we would suggest utilizing a two-line phone and an adapter that combines two split lines into one RJ-11 connection if necessary. As we tested this system using this type of configuration we were able to take advantage of 3-way conference calling using the two lines as well as the Call Blocking, Call Forwarding, Anonymous Call Blocking, Call Return, Voice Mail, Speed Calling and Call Waiting ID features that the service plan offers.

With the competition in the VoIP phone service market, VoiceEclipse is going to be a tough product to beat and we can see why it is such an appealing service especially for small businesses. More information on the product is available at www.voiceeclipse.com

Includes 2 Lines / 2 Phone Numbers

Get First Month Free
\$19.95* a month

* \$49.95 Activation fee includes Linksys® adapter
* Unlimited Local & LD (US, Canada, Puerto Rico)
* Keep Your Current Phone Number
* Fax to E-Mail with voFax

Sign Up

\$12.95 a month
Basic Plan

\$19.95 a month
Premium Plan

